



## Spectator Ticket Terms and Conditions

- Event" means the Endurance Legends event to be held at Donington Park
  - "Ticket" means ticket or tickets for the Endurance Legends event
  - "We" means Endurance Legends. "Us" and "Our" shall be read accordingly
  - "You" means you or anybody who in our reasonable opinion is acting with your authority or permission. "Your" shall be read accordingly
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- All tickets are sold subject to availability and to these Terms and Conditions. These Terms and Conditions should be read carefully prior to purchase and any queries relating to them should be raised with us prior to purchase as purchase of tickets constitutes acceptance of these Terms and Conditions
  - A valid ticket must be produced to get into the Event. Removing any part of, altering or defacing the ticket may invalidate your ticket.
  - It is your responsibility to check your ticket as if you have made a mistake they cannot always be rectified after purchase. Please check your ticket on receipt carefully and contact us immediately if there is a mistake.
  - We will not be responsible for any ticket that is lost, stolen or destroyed. It is not always possible to issue duplicate tickets, where there is a possibility of both the original and duplicate tickets being used. Duplicates may therefore be issued at the discretion of the Event organisers. In the event of duplicates being issued, a reasonable administration charge may be levied.
  - Where a concession is claimed, proof of identity and concession entitlement (for example 'age') may be required.
  - Ownership or possession of a ticket does not confer any rights (by implication or otherwise) on You to use, alter, copy or otherwise deal with any of the symbols, trade marks, logos and/or intellectual property appearing on the ticket.
  - The price of the ticket shall be the price set at the time We accept Your order. Ticket prices set are inclusive of any applicable taxes but exclusive of any postage fee. No order will be accepted until We have received full payment.
  - Delivery shall be by Royal Mail 'recorded delivery' or similar if being sent outside the UK.
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- Tickets will only be delivered to the billing address recorded at the time of the order, unless You have contacted us with a revised address which We have confirmed acceptance of in writing.
  - If You have not received Your tickets from Us 72 hours prior to the Event, please contact Us.



- If tickets are returned to Us as "addressee unknown" We will make every attempt to contact you, but if all reasonable attempts fail We reserve the right to cancel Your booking without refund.
- Where there is not enough time to deliver tickets, You will be told at the point of purchase the arrangements for collection of Your tickets. If you are collecting your tickets from Us, in person, there will be no charge made for this service.
- If You are collecting Your tickets from Donington Park on the day, You must have Your acknowledgement of order with You.
- Tickets cannot be exchanged or refunded after purchase unless the Event is cancelled or rescheduled (subject to below). Where an Event is cancelled or rescheduled (subject to below) due to circumstances beyond Our control, You will be entitled to claim a refund from Us in accordance with this clause.
- Where the Event is cancelled or curtailed because of adverse weather, We shall not be liable to make any refund or pay any compensation.
- Where such a refund is sought You must bring this to Our attention as soon as possible upon becoming aware of such change and, if the Event has been rescheduled, prior to the rescheduled Event. The refund for tickets equals the face value of the tickets purchased. In order to claim Your refund, please apply in writing to Endurance Legends, enclosing Your complete unused tickets.
- Refunds shall only be made to the person who purchased the tickets and, when possible, be made using the same method as was used to purchase the tickets. These Terms and Conditions do not and shall not affect your statutory rights as a consumer.
- Personal arrangements including travel, accommodation or hospitality relating to the Event which have been arranged by You are at your own risk.
- Neither Endurance Legends nor Donington Park will be responsible for any loss, theft or damage of Your personal belongings.
- It is Your responsibility to inform Us of any change to the contact address or email address You provide Us with at the time of ordering.
- Endurance Legends will not use any of Your personal details other than for the distribution of Your tickets, or to make You aware of Our future events.
- Endurance Legends reserves the right to refuse ticket holders admission to the Event in reasonable circumstances including for health and safety or where a ticket is void.
- Endurance Legends also reserves the right to request that ticket holders leave the Event at any point on reasonable grounds and may take any appropriate action to enforce this right. By way of example, We may remove a ticket holder who:
  - has behaved in a manner which, in Our reasonable opinion has, or is likely to affect the enjoyment of other visitors; or
  - uses threatening, abusive or insulting words or behaviour or in any way provokes or behaves in a manner which may provoke a breach of the peace; or
  - in Our reasonable opinion is acting inappropriately under the influence of alcohol or drugs



- You must comply with instructions and directions given by Endurance Legends and/or Donington Park staff and stewards.
- No refunds will be given to ticket holders who are refused entry or ejected due to their own behaviour as suggested in, but not limited to, the examples above.
- Ticket holders must comply with all relevant statutes, safety announcements and Donington Park regulations whilst attending the Event.
- If any dispute arises out of these Terms and Conditions, We will attempt to settle it. To this end We shall use Our reasonable endeavours to consult or negotiate in good faith, and attempt to reach a just and equitable settlement satisfactory to both parties.
- If We delay or fail to enforce any of these Terms and Conditions It shall not mean that We have waived our right to do so.